

Upcoming Community Events

At U S Federal Credit Union, we remain committed to actively supporting and engaging with our local communities. Below are upcoming events, but for a complete list, please visit our website at www.usfederalcu.org.

October 15th

Join us at the Porter County Expo Center for the Porter County Chamber Network Night! This event is open to the public from 4-7 pm and is a great opportunity to see what local businesses are offering! Do you have a charitable event you would like to suggest for us to be involved in? Let us know!

Recommend a charitable organization or even by emailing marketing@usfederalcu.org today!

Follow Us On Social Media!

Keep up-to-date with news, community involvement, and promotions on any of our social media channels.



Upcoming Holiday Closings

October 12th	Columbus Day – CLOSED
November 11th	Veterans Day – CLOSED
November 26th	Thanksgiving – CLOSED
December 25th	Christmas – CLOSED
January 1st	New Year's Day – CLOSED

Meet Our Operations Team!



From supporting our branches and staff to helping with the day-to-day processes that keep the credit union moving, our Operations Team plays an important role in serving our members. They're dedicated, hardworking, and always ready to lend a helping hand.

Keep reading to meet our Operations Team and learn a few fun facts about them!

Priscilla

How long have you been at the credit union? **6 months.**

What is your role at the credit union, and what do you enjoy most about it? **Sr. Operations Manager - Being able to interact with every level within the organization.**

What is your favorite thing about fall? **Everything! Its my favorite season!**

What is a hobby or activity you enjoy outside of work? **I'm an avid reader. I just finished my 87th book this year. Oh, and naps!**

Roger

How long have you been at the credit union? **5 Years.**

What is your role at the credit union, and what do you enjoy most about it? **Sr. Operations Specialist - Abiding by policies and procedures set forth to comply with NCUA's strict guidelines.**

What is your favorite thing about fall? **Pumpkin carving for Halloween.**

What is a hobby or activity you enjoy outside of work? **Singing classical/ musical theater genre music.**

Candice

How long have you been at the credit union? **14 years.**

What is your role at the credit union, and what do you enjoy most about it? **Sr. Operations Specialist - Problem solving.**

What is your favorite thing about fall? **The smell and colors, I only wish they lasted longer.**

What is a hobby or activity you enjoy outside of work? **My children - Anything they want to do, I am in! Bike rides, video games, watching movies.**



Online Holiday Shopping Tips

With the holidays just around the corner here are some simple but effective tips to help stay safe this holiday season.

Don't Fall for Traps Amidst all the Deals

It is easy to be pulled into all the sales but avoid unfamiliar sites advertising "too good to be true" deals, these are often scams. Watch for Pop up Ads, and if you unsure, go directly to the retailers site.



Use Secure Payment Methods

Try using a credit card which can offer more security over your debit card.

Monitor Your Accounts Regularly

You can set up alerts through your online banking to stay up to date on the charges being made to your account. Quick detection can help prevent bigger problems.



Receive Cash Back Just for Being a Member!

Holiday shopping can add up, did you know you could earn cash back just by shopping? With our Debit Card Purchase Rewards, it's that easy! Just log in to your online banking, activate cash back offers from selected retailers, and the rewards will be deposited into your checking account by the end of the next month. It's a smart way to make your debit card work for you!

Meet Our New Team Members!

We are excited to welcome several new team members across a variety of departments, including Accounting, IT, and Financial Services. Each of these individuals brings valuable experience, fresh perspective, and a commitment to serving our members and supporting our credit union's continued success. Please join us in giving them a warm welcome as they begin their new roles and become part of our team!

Aisha Love - Sr. Accounting Specialist

Destiny Morris - Accounting Specialist

Sarah Villa - Sr. Accounting Specialist

Zachary Lampkin - IT Support Analyst

Patrick Feole - Financial Service Representative

Monae Stokes - Financial Service Representative

Abdul-Jaleel Muhammad - Financial Service Representative

Leslee Cordero - Teller

We're Hiring!

U S Federal Credit Union is growing, and we're looking for talented individuals to join our team. If you or someone you know is interested, visit our careers page at www.usfederalcu.org/membership/careers/available-career-opportunities to learn more and apply today.



MERRILLVILLE BRANCH

8400 Broadway
Merrillville, IN 46410
219-769-1700

PORTAGE BRANCH

3275 Airport Road
Portage, IN 46368
219-769-1700

VALPARAISO BRANCH

334 W. US Hwy 30
Valparaiso, IN 46385
219-769-1700

MEIJER BRANCH

405 Porters Vale Blvd.
Valparaiso, IN 46383
219-769-1700

IMPORTANT AFTER HOURS PHONE NUMBERS

Reporting Debit Visa Card
Lost/Stolen: **1-800-472-3272**

Reporting Visa Credit Card
Lost/Stolen: **1-800-558-3424**

Reporting ATM Card
Lost/Stolen: **1-800-472-3272**



Federally Insured by NCUA

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